



TrueNorth Food Center FAQ

Membership Program

What? TrueNorth has transitioned to a membership program for our Food Center to best meet the needs of our community. Food Center members have access to services such as cooking classes, nutrition consultations, food preservation resources, and referrals to other programs and services.

Why? To offer greater programming options and flexibility for member shoppers we have decided to transition to a membership model.

How does it work? You and your household have the option of becoming a Food Center member for a small fee of \$11-\$17 based on family size and household income, which entitles shoppers to health and nutrition services and two shopping visits during their 30-day membership period. Visits can occur at any point during those 30 days.

Who can become a member? Households who live in the Newaygo County area and meet the following income requirements:

<u>Household Size</u>	<u>Annual Gross Income</u>	<u>Monthly Income</u>
One	< \$29,160	< \$2,430
Two	< \$39,440	< \$3,287
Three	< \$49,720	< \$4,143
Four	< \$60,000	< \$5,000
Five	< \$70,280	< \$5,857
Six	< \$80,560	< \$6,713
Seven	< \$90,840	< \$7,570
Eight	< \$101,120	< \$8,427

For more information call (231) 924-0641

TrueNorth
community services 

**More info
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What documents do I need to provide for membership? Members will be asked to provide some form of identification to register.

Can someone else shop for me? Yes, anyone from your household may shop. Households may also set up **one** other “proxy” shopper on your account from outside your household.

What if I don't use both visits? Unfortunately visits do not roll over to the following 30 day period.

What is offered with membership? All members have access to referrals and other programs and services offered through TrueNorth and the community including classes, workshops and consultations.

How do I shop? The TrueNorth Food Center is open Monday - Friday from 8:30 am - 4:30 pm. Existing and new members check-in at the Meet and Greet office where they will receive a shopping list. Shoppers can then enter the Food Center where they can self-select items based on their needs and preferences.

How do I renew my membership? Come to TrueNorth and renew at the front desk, or call and renew over the phone.

Membership fees are assessed to support health and nutrition wraparound services and are not exchanged for food. A one-time assist is available every 30 days regardless of membership status.

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